



european emergency number association

112 Education Committee

(formerly the Communication Committee)

2010 Action Plan

Michael Amarosa and Jerome Paris

Chairman of the EENA 112 Education Committee & *Relation with the 112 Foundation*

6 May 2010



Structure

- **Chairman:** Michael Amarosa, Chairman of the E9-1-1 Institute SVP, Public Affairs
*True Position;
Approved by the EENA Advisory Board*
- **Vice-Chairs:**
 - ✓ Rut Erdelyiova, Ministry of Interior, Slovakia
 - ✓ Adrian Fulea, Special Telecommunications Service, Romania
 - ✓ Angeles Rodriguez, 112 Canarias, Spain
- **Secretary:** Jerome Paris, 112 Foundation



Objective

Promote the knowledge and appropriate use of the European Emergency Number “**112**” in Europe by:

- Gathering 112 representatives in charge of promotion, education and awareness in a single platform/database;
- Stimulating and sharing “**Best Practices**” among European emergency services (conference calls and mailing list);
- Creating a **database** of best practices to be **published online** → a source for European emergency services for promotion, education and awareness of **the 112**.



Timeline

The **European 112 Day** ~ 11 February (11/2) **YEARLY**
and the **Summer Holidays!**

→ To prepare for actions for outreach and action,
emergency services should:

- Share **experiences** and **projects**;
- Develop guidelines and templates for **FREE ACCESS** regarding best practices and materials that can be used for promotion, education and awareness.



Functioning

- Mailing list
- Conference calls - 4 per year;
 - ✓ 2 conference calls before summer holidays (March and May)
 - ✓ 2 conference calls before the European 112 Day (September and December)
- Best practices and materials will be collected and made available **online year around**.



Partners Involved

- **Potential members of the 112 Education Committee:**
 - ✓ 112 representatives in charge of 112 promotion, education and awareness;
 - ✓ Interested EENA Advisory Board members.
- **112 Foundation**
 - ✓ Governing bodies and Project Manager
- **NGOs**
 - ✓ (European Association of Teachers – AEDE, Erasmus Students Network, European Stroke Organisation, European Union Federation of Youth Hostel Associations, etc.)