



european emergency number association

The 112 ESSN

(112 Emergency Services Staff Network)



What is the EENA?

EENA, the European Emergency Number Association, was set up in 1999 as a non-profit association registered in Belgium to serve as a neutral discussion platform for emergency services, industry and informed citizens with the aim of getting efficient, interoperable and harmonised emergency telecommunications in accordance with citizens' requirements.

EENA has been advocating to authorities the issues related to 112 as there are more and more EU citizens travelling for business or leisure and emergency services facing new challenges.

EENA is also promoting the establishment of a general, pan-European, multilingual, simplified and efficient system for alerting citizens about imminent or developing emergencies.



112 ESSN

- Not about a number: 112, 999, 18, 061, 100... but rather about sharing best practices and experience with emergency services from other countries
- European platform only opened to emergency services and public authorities involved with handling of emergency calls (400 members from all over Europe in July 2010)
- Request and share information with other emergency services in Europe
- Possibility to participate to EENA working groups such as the 112 Operations Committee and the 112 Education Committee
- Regular information on:
 - ✓ Best practices
 - ✓ EU regulation as well as EU funding
 - ✓ Technology developments
- Invitation to conferences and workshops



Easy to register!

- Registration as individual, not as representative of an organisation
- Free registration
- You can get the registration form at:
<http://www.eena.org/preview/en/EENAnetworks/112ESSN.html>
or request it by email at jp@eena.org