



Total Conversation & 112 for all

REACH112 REsponding to All Citizens needing Help

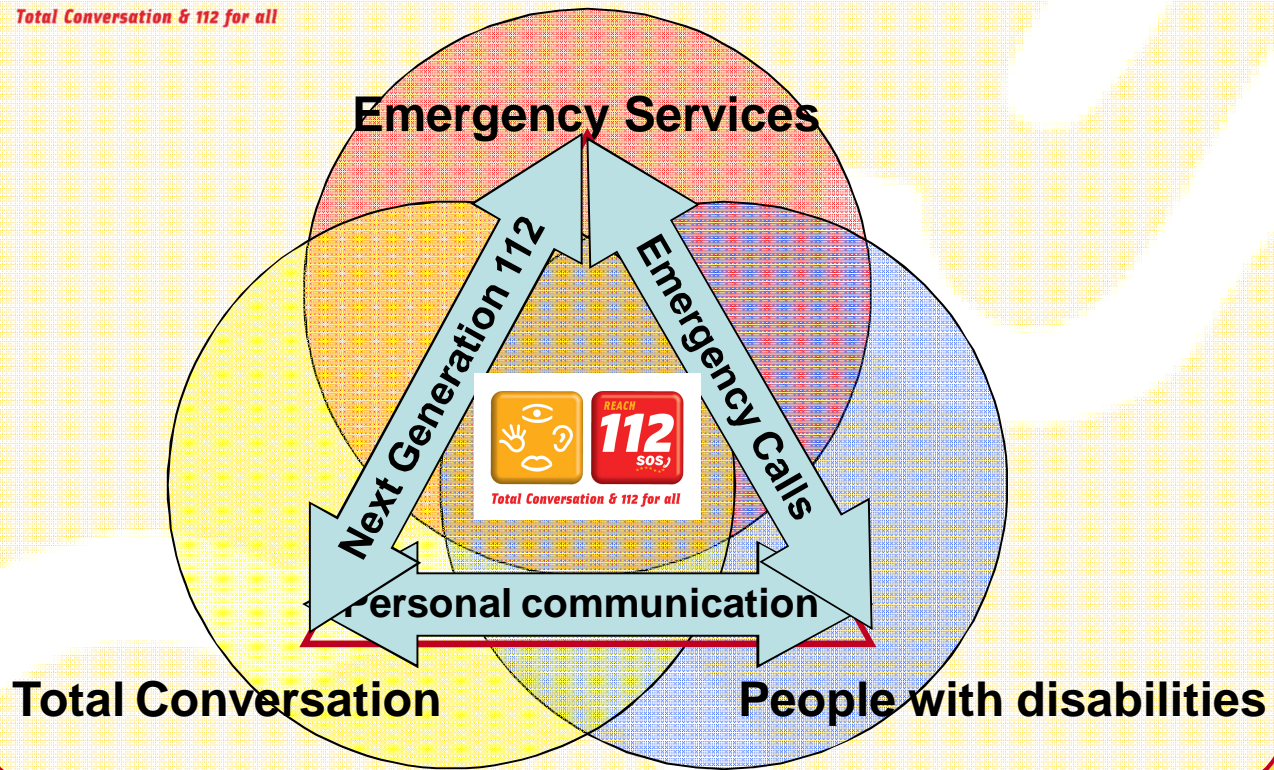
Vilnius, 10 Sep 2010

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IES Solutions



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REACH112 The three pillars





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REACH112: Relevance

- New EU telecoms rules adopted in December 2009 strengthened the 112 provisions further, in particular by requiring Member States to:
 - ensure quicker provision of caller location information
 - raise awareness of 112 amongst travellers
 - improve access to 112 for people with disabilities
- These new EU telecoms rules must be implemented in all EU countries by June 2011.
- Together with the eCall initiative REACH112 is a flagship project for the EC



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REACH112: the Rationale

- REACH112 will implement an accessible alternative to traditional voice telephony that will be suitable for all.
- While people with disabilities find it hard to communicate with the existing solutions, REACH112 will provide modes of communication so that they will find a way to communicate in each situation, may it be with a live real-time text conversation, with sign language, with lip reading, with voice or with any simultaneous combination of these modes described by the concept of Total Conversation.
- The service will be of benefit for all.



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REACH 112 facts

Project Acronym:	REACH112
Project Reference:	CIP-ICT-PSP-238940
Contract Type:	CIP Pilot Action B
Start Date:	01/07/2009
Duration:	36 months
End Date:	30/06/2012
Project Cost:	8,800,000 €
Project Funding:	4,400,000 €
Project website:	http://www.reach112.eu

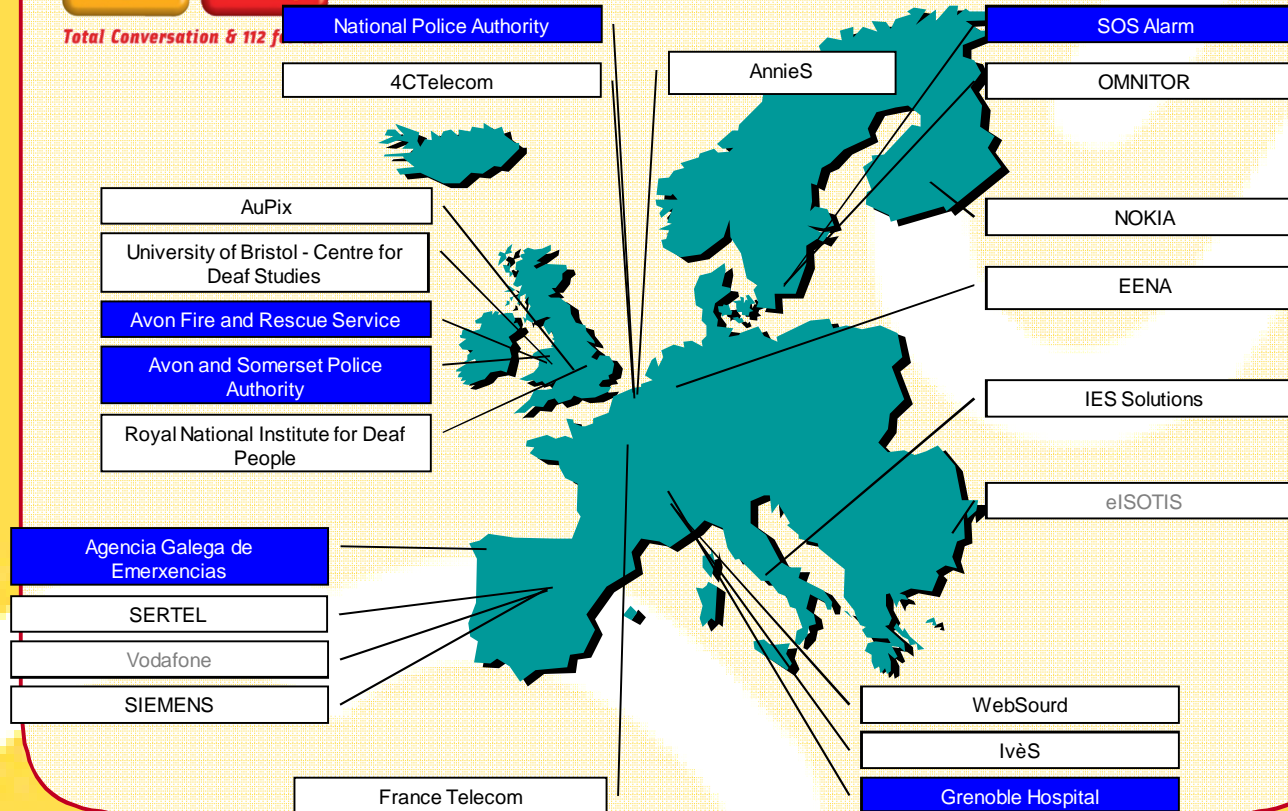


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REACH112: the Consortium



Baltic Roundtable on 112 - Vilnius, 10 Sep 2010



European Commission
Information Society & Media



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REACH112: Implementation

- REACH112 will implement a 12-month pilot in Sweden, UK, The Netherlands, France and Spain allowing disabled users to communicate at a distance with each other and directly with the emergency services
- IP devices will be provided in the homes, workplaces and on the move, connecting the users simultaneously in video, voice and text.
- The service will be integrated with existing TC platforms and emergency service frameworks.
- Additionally, a protocol for the exchange of information between emergency services will be made available.



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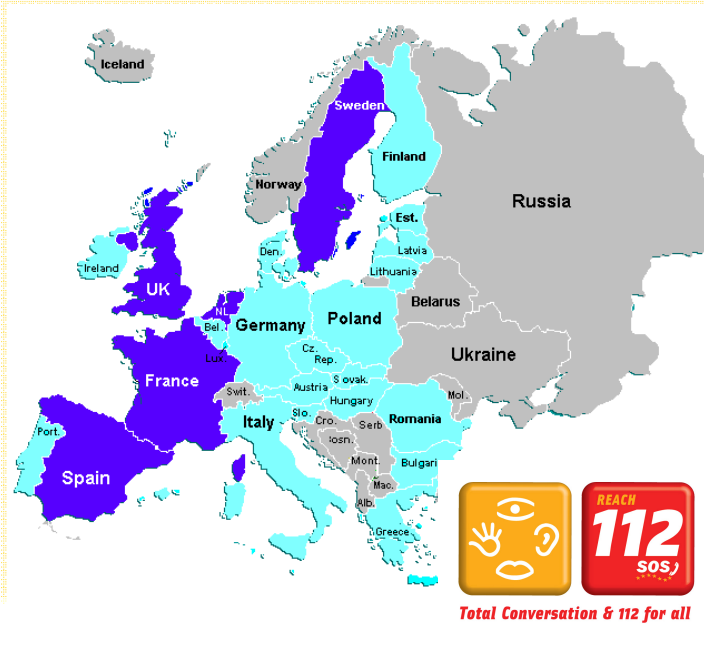


Emergency Team
Pilot X



Emergency team
Pilot Y

REACH112: a pilot for TC services



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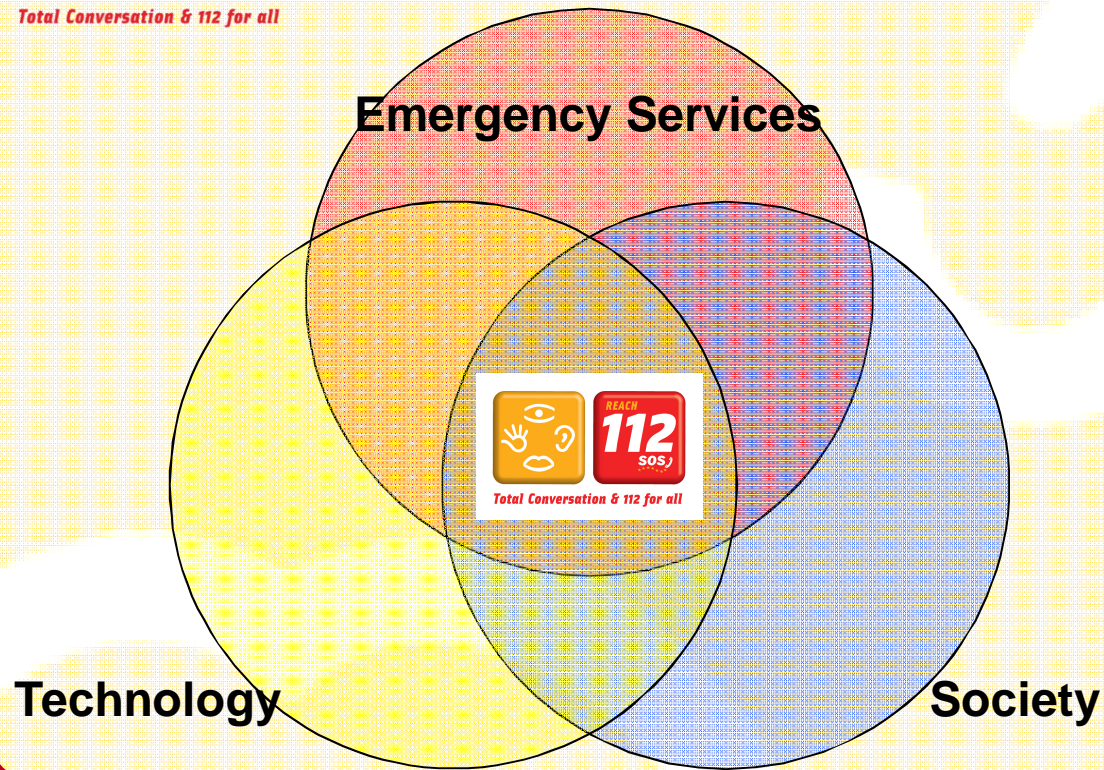
- 5 pilots across Europe
- Emergency Services and Relay services involved
- Management of Emergency Call coming from people with disabilities





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REACH112 The project challenges





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REACH112

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