



## EENA Advisory Board 2008 Achievements

All the ambitious objectives fixed by EENA Advisory Board in 2008 were achieved. These are described below.

### Communication/PSAP Outreach Committee

The *Communication/PSAP Outreach Committee* proposed the **creation of the 112 Foundation**, a wide education action to increase the level of knowledge of 112 in the EU (22%). This *112 Foundation* is now set up and its activities will be officially launched at the European Parliament during the European 112 Day on 11 February 2009 (11/2).

The Committee also launched the **112 ESSN – Emergency Services Staff Network** – that serves as a platform of communication between the emergency services staff in Europe. That is the first time that such a network is available in Europe.

### Legal Committee

The *Legal Committee* prepared the amendments on the emergency communications issue and that **were adopted by the European Parliament** after they were presented by during a public hearing by Dr. Pyrros, Chairman of EENA Advisory Board. They will lead to:

- More efforts on information and education on the existence and use of 112
- Accessibility of the 112 from the entire EU territory
- Member States to ensure implementation of caller-location
- Access to the 112 may be blocked in case of repeated misuse
- The 112 should be more accessible to people with disabilities

The EU budget was also amended by the Committee and the European Parliament confirmed this **amendment that requires funding for a pilot project involving all stakeholders** (industry, emergency services and associations) in order to deploy interoperable IP-based emergency services emergency services. This funding will be available in 2009.

### 112 Excellence Centre Committee

The *112 Excellence Centre Committee* defined the functional specifications of 112 Excellence Centres for the citizens.

The Committee also formed a consortium named REACH-112 involving 5 emergency services, large telecommunication companies and associations with the aim of improving answer to 112 calls made by people with disabilities. This project was selected by the European Commission and the 20 partners will get a share of EU Funding (**9 million EUR project**).

### Events/Workshops/Roundtables

The Advisory Board Members participated to:

- The *Roundtable on 112* in Romania organised in February 2008
- The *112 Awards Ceremony* organised on 3 June 2008
- The kick-off meeting of the CEN Emergency Services Management Workshop in September 2008.
- The *Roundtable on 112* in Poland organised on 3 November 2008

EENA asbl  
Avenue Louise, 262  
B-1050 Brussels / Belgium  
Tel : +32 (0)2 53 49 789  
info@eena.org  
[www.eena.org](http://www.eena.org)

is a non-for-profit association