

**To the attention of Mr. Frank-Walter Steinmeier - President of the Council of the European Union -
Introducing the issue of the 112 on the agenda of the European Council -**

Olivier Paul-Morandini
Founder & President of EENA

To the attention of Mr. Frank-Walter Steinmeier
President
Council of the European Union
Rue de la Loi 175
B-1048 Brussels
By email to: delegation.de@consilium.europa.eu

Brussels, 20th March 2007

Your Excellency,

On 6 February 2007, in view of the 50th anniversary of the EU, our association (which is dedicated to the promotion and efficient implementation of the 112, the single European emergency call number) launched an electronic citizens' petition (available at www.112petition.eu) requesting an efficient 112 service all over the EU. To date more than 3.000 citizens from all over the EU, including more than 100 MEPs from all political parties, 7 Vice-Presidents and 4 Presidents of political groups, have signed the petition and support the initiative.

In 2005, EENA lodged a petition with the European Parliament (688/2005) on the problems linked to the implementation of the 112 (available in our site at www.eena.org). In 2006 the European Parliament discussed the petition and addressed a letter dated 3/10/2006 to Mr. Tuomioja, President of the Council of the European Union, with the request to place the issue on the Council's agenda in view of giving a new impetus to the efforts to overcome remaining obstacles for having a fully operational 112 service. We attach for your information a brief description of the current situation for several Member States.

Ensuring a high quality service for answering and handling calls to the 112 by the emergency services can be linked to the future scope of several policies including Justice and Home Affairs (police), Public Health (ambulances), Civil Protection (fire-fighters) and Telecommunications. It concerns the security and safety of EU citizens in the context of an increasingly complex society.

On the basis of the above and on the occasion of the 50th anniversary of the EU, we kindly ask you to introduce the issue of the 112 on the agenda of the European Council. We request you to ensure a firm EU commitment to offer a high quality 112 service to European citizens. We also kindly ask you to consider the request of the European Parliament and introduce the issue of the 112 in the Conclusions of the Spring European Council.

Our Association is available for any additional information you may need concerning the 112.

Yours sincerely,

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Copies: Ministers of European Affairs of the EU (via the Permanent Representations)
Mr. Hans-Gert Pöttering, President of the European Parliament
Mr. José Manuel Barroso, President of the European Commission